

VII JORNADA del FÒRUM CATALÀ D'INFORMACIÓ I  
SALUT: NOUS REPTES, NOVES EINES

# **UniversalDoctor Speaker: A Universal Communication Tool**



UniversalDoctorProject



Institut Català  
de la Salut

# UniversalDoctor Project

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## Our mission:

To improve communication between health professionals and patients with multimedia educative tools.

## Team components:

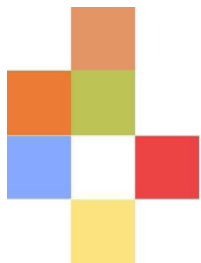
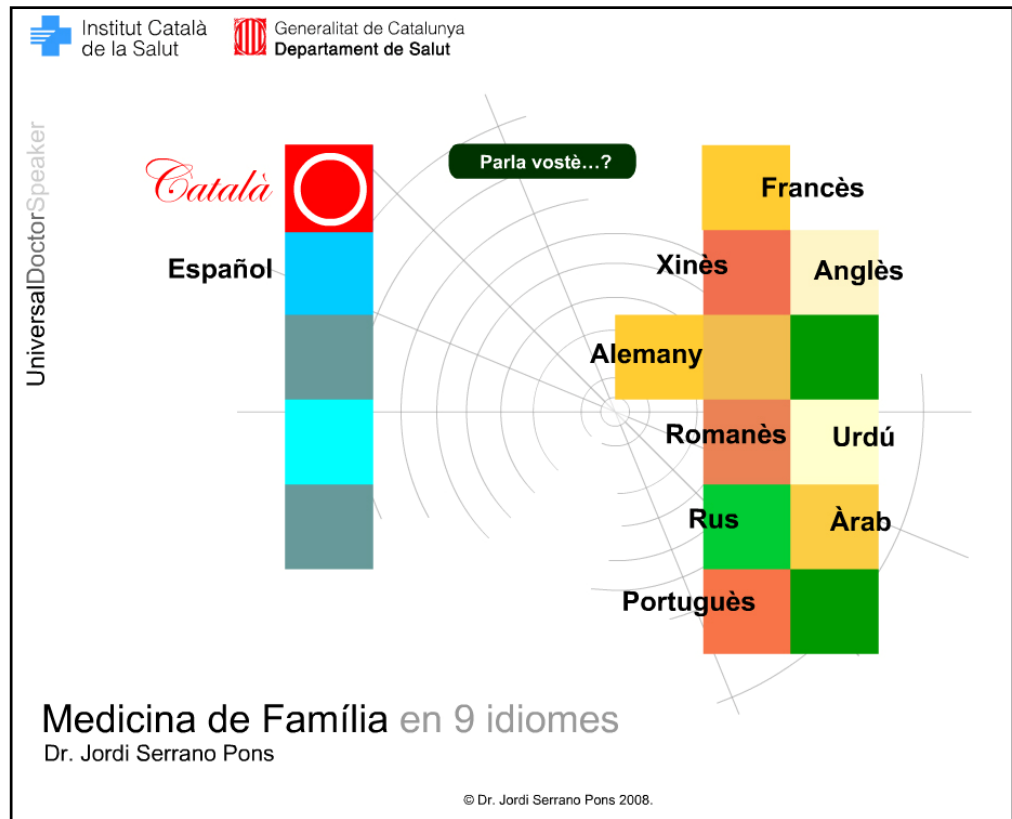
General practitioners, nurses, engineers, translators, mediators, interpreters.



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# UniversalDoctor Speaker: Medicina de familia en 9 idiomas

How does it work?...



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# Implementation

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The UniversalDoctor Project team and the Spanish Family Medicine Association (semFYC) distributed the first edition of the tool throughout Spain.

New implementation in the 'Institut Català de la Salut'.

All our tools can be found in [www.universaldocctor.com](http://www.universaldocctor.com)



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- Implementation of UniversalDoctor Speaker in 271 primary health-care centers.
- Service provided to over 5.800.000 citizens.
- UniversalDoctor Speaker integrated into the internal management tool of the ICS network.
- 20 Training sessions in the whole region (Catalonia)

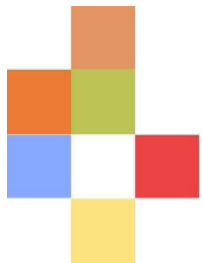


# Ongoing projects

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## Different projects:

- a) UniversalDoctor Speaker : .....
- b) Multilingual written advice in Pediatrics and Gynecology
- c) UniversalDoctor Speaker for Sign Language



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# Different Collaborations

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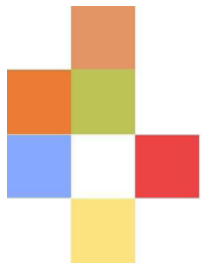
- Institut Català de la Salut
- Migrant-friendly Hospitals : Reggio Emilia, Barcelona
- New Start Project : developing a tool for deaf people
- A local Red Cross delegation in Madrid: providing assistance to refugees



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# Questions

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